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Pexip Control Center

Pexip Control Center brings together the administration and analytics tasks for all users - company admins, partners and distributors — into one easy-to-use hub. Having access to both real-time and historical data on usage and device management allows you to quickly identify root causes on user experience issues, as well as make the right decisions regarding your technology strategy.



Rich data insights

View live and historical data insights for Pexip, Microsoft Teams and Google Meet meetings including a deep level of data for Cloud Video Interoperability usage.



Maximize your ROI

Monitoring usage and collaboration data over time provides actionable insights that can help you decide on where to focus investments related to meeting facilities and help justify your overall collaboration technology strategy.



Instant Visibility

Instant visibility into video systems and room usage data allows you to diagnose room system health in real-time and over time make strategic decisions regarding video conference rooms and device needs.

How Pexip Control Center empowers Partners & Distributors:

- Enables you to view current status and usage information for the organizations you are responsible for and proactively solve potential problems before the customer experiences them (e.g. offline video systems).
- Receive notifications on issues with live meetings allowing you to troubleshoot in real-time.
- Gives higher visibility into your customers' video meeting usage, making it easier to perform license management, ensure adoption of service (and thereby customer's ROI) and onboard new users.

Features:

Monitor Usage at a glance

The **Overview** dashboard gives you an instant health status of what is happening in your organization and helps you monitor your service usage with an overview of valuable usage insights, as well as interactive graphs showing *Total participant minutes* over time (participant-based) and *Total number of meetings* over time (meeting-based).

Monitor all your meetings in real-time

The **Meetings** dashboard allows you to view summary and detailed information for live Pexip, Microsoft Teams and Google Meet meetings including media statistics by participants, enabling you to identify and solve experience issues in real-time.

Rich insights into usage and collaboration

The **Analytics** dashboard enables you to analyze your company usage over time via a set of interactive graphs helping you to understand company-wide meeting usage and collaboration including: *number of meetings, total participants, max concurrent participants by meeting type, total participant minutes, what types of meetings are taking place (Pexip Meeting, Microsoft Teams, Google Meet and others), top 10 devices & users, how participants are joining (video system, web, desktop or mobile app) and which data centers are being used.*

Manage your Video Systems

The **Video Systems** dashboard provides you with video system specific data including basic system information (video address, device type and software version), as well as status of room availability and readiness (online, in meeting, offline).

Manage your Video Conference Rooms

The **Rooms** dashboard provides you with video conference room specific data including an overview of all rooms, basic system information (name, video address) and their status (in meeting, idle).

Manage all your Users

The **Users** dashboard provides you with user specific data including an overview of all users, basic system information (name, video address, role), their status (in meeting, online, offline) and usage (total call minutes, total calls, average call duration).

Learn more at:

pexip.com/control-center