Pexip Control Center

Pexip Control Center brings together the administration and analytics tasks for all users - company admins, partners and distributors — into one easy-to-use hub. Having access to both real-time and historical data on usage and device management allows you to quickly identify root causes on user experience issues, as well as make the right decisions regarding your technology strategy.

Rich data insights
View live and historical data insights for Pexip, Microsoft Teams and Google Meet meetings including a deep level of data for Cloud Video Interoperability usage.

Maximize your ROI
Monitoring usage and collaboration data over time provides actionable insights that can help you decide on where to focus investments related to meeting facilities and help justify your overall collaboration technology strategy.

Instant Visibility
Instant visibility into video systems and room usage data allows you to diagnose room system health in real-time and over time make strategic decisions regarding video conference rooms and device needs.
How Pexip Control Center empowers Company Administrators:

- Offers a unique level of insight into Microsoft Cloud Video Interoperability over time.
- Enables you to view ongoing live meetings and quality metrics per participant - making problem resolution faster and the possibility to solve issues in real-time.
- Allows you to view user and device details including software versions and geographical locations making it easier to proactively identify potential issues.

Features:

Monitor Usage at a glance
The Overview dashboard gives you an instant health status of what is happening in your organization and helps you monitor your service usage with an overview of valuable usage insights, as well as interactive graphs showing Total participant minutes over time (participant-based) and Total number of meetings over time (meeting-based).

Monitor all your meetings in real-time
The Meetings dashboard allows you to view summary and detailed information for live Pexip, Microsoft Teams and Google Meet meetings including media statistics by participants, enabling you to identify and solve experience issues in real-time.

Rich insights into usage and collaboration
The Analytics dashboard enables you to analyze your company usage over time via a set of interactive graphs helping you to understand company-wide meeting usage and collaboration including: number of meetings, total participants, max concurrent participants by meeting type, total participant minutes, what types of meetings are taking place (Pexip Meeting, Microsoft Teams, Google Meet and others), top 10 devices & users, how participants are joining (video system, web, desktop or mobile app) and which data centers are being used.

Manage your Video Systems
The Video Systems dashboard provides you with video system specific data including basic system information (video address, device type and software version), as well as status of room availability and readiness (online, in meeting, offline).

Manage your Video Conference Rooms
The Rooms dashboard provides you with video conference room specific data including an overview of all rooms, basic system information (name, video address) and their status (in meeting, idle).

Manage all your Users
The Users dashboard provides you with user specific data including an overview of all users, basic system information (name, video address, role), their status (in meeting, online, offline) and usage (total call minutes, total calls, average call duration).

Learn more at:
pexip.com/control-center