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Pexip Professional Services

Infinity Epic Telehealth Integration Installation

With Pexip Health for Epic, patients and providers can meet face-to-face through a secure video meeting directly from MyChart. Patients get a seamless experience from hospital to home with click-to-join visits and a custom-branded interface that lets them know they're in the right place.

Caregivers can keep their familiar workflows and access everything they need, all without leaving MyChart. Since the Pexip for Epic telehealth solution enables HIPAA compliance, you can be sure your patient health data remains private and secure.

By using Pexip Professional Services, you can enable the Epic telehealth integration for Infinity reliably, quickly and cost effectively. Pexip will ensure the successful activation, through the use of its highly trained and experienced technical experts.

A Pexip Professional Services Engineer will oversee the entire process for you.



Benefits

Quality – Every installation is performed to exacting quality standards

Speed – Optimised delivery and deployment process

Value – A fixed-price, fixed-deliverables service

This service includes:

Coordinating the Epic integration on-boarding process

Completing the Epic telehealth questionnaire with the customer (if applicable)

Leading the remote on-boarding workshop

- Verifying Pexip infrastructure readiness including architecture, certificates, DNS, security requirements (Firewall) and reverse proxy
- Installing the Pexip Epic telehealth integration license
- Configuring the Pexip Epic telehealth profile
- Creating and configuring the Call Routing Rule

Quality Assurance – system testing against a standard test plan

Contact your certified Pexip partner for more details or email ps@pexip.com