

Global 500 Pharmaceuticals Company

Introduction

This case study of a Global 500 pharmaceuticals company is based on a September 2020 survey of Pexip customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.



“Pexip enables our organization to maintain our high standards of privacy and security.”

“Pexip has allowed us to reduce travel and also be more sustainable with the environment. It has also helped to increase use of the Cisco rooms, they were only used before for specific meetings, as we are mainly Google Meet users.”

“During covid-19 we’ve streamed from home using Cisco devices, and sent the stream to our webcast portal.”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select Pexip:

- Faced the follow challenges prior to choosing Pexip:
 - Lack of interoperability between systems
 - Multiple tools and workflows being used by employees
- The following were their top purchasing drivers for choosing Pexip:
 - Improved interoperability
 - Replacement of existing video conference infrastructure
 - One touch capabilities for joining Meet from Endpoints

Use Case

The key features and functionalities of Pexip that the surveyed company uses:

- Uses the following Pexip Solutions:
 - Pexip Service
 - Pexip for Google Meet Interoperability
 - Pexip endpoint activation and management
- Considered the following vendors before choosing Pexip:
 - Zoom
 - WebEx
 - BlueJeans

Results

The surveyed company achieved the following results with Pexip:

- Improved collaboration within the organization
- Extension of life of existing video conference equipment
- Have seen the following benefits with Pexip:
 - Increased video utilization
 - Transfer of face-to-face meetings to video
 - Improved video meeting experience
- Rating of Pexip features compared to the competition:
 - scalability: significantly better
 - flexibility: significantly better
 - customization: best in class
 - data control and privacy: significantly better
 - interoperability: best in class

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Global 500

Industry:
Pharmaceuticals

About Pexip

Pexip enables enterprises and organizations of any size to deploy and use video-based communication and collaboration. The Company’s portfolio of products ranges from self-hosted software to cloud service video solutions. Pexip provides seamless collaboration between previously incompatible video and audio technologies such as professional video conferencing systems, Skype for Business, Microsoft Teams, Google Meet, and WebRTC.

Learn More:

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