



PEXIP ENGAGE FOR

# Customer Meetings

Schedule, organize and manage your customer meetings all in one place



Pexip Engage is an appointment scheduling and video meeting platform that allows you to manage customer meetings from anywhere - built to meet the needs of large enterprises that give personalized advice as part of their customer journey.

## Appointment scheduling

Simplify appointment scheduling from your website or send meeting invites directly to your prospects.

## Multiple customer meeting options

Offer your customers the most fitting meeting option: in your client center, through video, over the phone, or on-location.

## Appointment and conversion analytics

Get detailed insights into appointment performance and conversions of different channels, scheduling flows, and customer journeys.

**57%**

of customers prefer to engage through digital channels

**88%**

of customers say that user experience is as important as service quality

## Key benefits

- Continuously increase the number of qualified customer meetings by improving website conversions from visitors to booked appointments.
- Offer seamless customer experience when accessing your services, improving customer satisfaction and loyalty to your brand.
- Improve your team's productivity and remove manual scheduling tasks by switching to a fully automated system.
- Grow revenues through more and better-qualified customer meetings, higher loyalty, and improved team efficiency.

## Product specifications

Advanced customer meeting platform that can handle large enterprises and organizations' complex requirements and seamlessly integrate into your current workflows. From appointment scheduling to multichannel meeting options to appointment analysis – all in one place.

### Key features

- ✓ Advanced Scheduling rules
- ✓ Availability Templates
- ✓ Multiple calendar sync
- ✓ Lead Segmentation
- ✓ Booking flow personalization
- ✓ Partner Booking application
- ✓ Short-term listing management
- ✓ Meeting outcomes
- ✓ Agent Prioritization
- ✓ Region Coverage
- ✓ Time-zone support
- ✓ Video, Phone, In-branch, and On-location meeting options
- ✓ Meeting and conversion analytics

### Key specifications

- ✓ Native Microsoft Dynamics Integration: Extend the functionality of your Microsoft Dynamics set-up by adding Pexip Engage to facilitate all customer meetings.
- ✓ Open API: Seamlessly integrate customer meeting management with your existing tools and workflows
- ✓ Highly secure: Pexip Engage meets financial institutions' and government services' data security standards.
- ✓ Built-in video meetings: Host your customer meeting in a fully branded video environment
- ✓ Hands-on Onboarding: From customer journey mapping to technical support and team training, we ensure that working with Pexip Engage succeeds.

## Independently verified

Pexip solutions are independently verified by third-party bodies, highlighting its commitment to security, reliability, and compliance with industry standards.



## About Pexip

Pexip Engage simplifies customer meeting management for large enterprises and government institutions, focusing on providing personal advice and premium services. Our advanced scheduling rules handle the complexity of your organization's workflows and requirements to create a seamless and personalized customer journey.

Read more about Pexip Engage

[pexip.com/products/customer-engagement](https://pexip.com/products/customer-engagement)

